

Coming Soon – Remote Intake

Monday, September 13, 2021

The US District Court for the Northern District of New York is currently working on developing a system where the public can schedule and conduct meetings with court personnel remotely. This initiative (born out of the pandemic) will allow the public to schedule remote video interactions with court personnel. The Microsoft Bookings calendaring system will be used to schedule appointments and will be available on the courts' website. Microsoft Teams is the platform that will provide a two-way video interaction that will feel as if one is standing at the physical intake counter in the courthouse. This system aims to add a personal touch that cannot be achieved with a phone call. This tool will be used by the court to enhance our customer service and maximize convenience to the public.

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