

Position Announcement 18-02
NETWORK ADMINISTRATOR
Office of the Federal Public Defender
Western District of Texas (San Antonio)
(National Information Tech Operations and Applications Development Branch)

THE FEDERAL PUBLIC DEFENDER, Western District of Texas is accepting applications for the position of Network Administrator, National IT Operations and Applications Development Branch (NITOAD), located in San Antonio, Texas. The NITOAD branch supports the federal defender program's staffed offices in 204 locations throughout the continental United States, Alaska, Hawaii, Puerto Rico, the Virgin Islands, and Guam. The federal defender program operates under authority of the Criminal Justice Act, 18 U.S.C. § 3006A, to provide defense services in federal criminal cases and related matters by appointment from the court to individuals unable to afford counsel.

Job Requirements. To qualify for Network Administrator, a person must be a high school graduate or equivalent and have at least three years general experience and two years' specialized experience. Some higher education from an accredited college or university, preferably with a concentration in computer or management-information science or a related field, may be substituted for some of the required experience. Notwithstanding any educational substitution, specialized experience in two or more of the following areas is required:

- Installing, maintaining, configuring and troubleshooting a variety of local and wide-area network equipment, including routers, switches, and security appliances;
- Implementing and supporting enterprise Wi-Fi deployments;
- Working with various network monitoring programs, such as Netflow, Wireshark, and Solarwinds;
- Operating, administering and maintaining experience with RADIUS, TACACS+, and VPN technologies;
- Understand Firewall, Intrusion Detection programs or appliances to monitor for network threats;
- Implementing and supporting IP Video Conferencing systems.

The applicant should also demonstrate an attention to details and the ability to maintain effective working relationships with those contacted in the course of work. This position is classified as "high sensitive." Employment will be considered provisional pending the successful completion of an initial 10-year background investigation with updates performed every five years thereafter. Continued employment will depend upon the successful completion and favorable determinations based on investigation results. Applicants must be US citizens or be eligible to work for the federal government.

Duties. The network administrator provides consultation, day-to-day network administration, and support to the defender network with a strong customer-oriented focus in providing technology services. Assists in developing, monitoring, and deploying the national Federal Defender security technology programs. Responsible for the maintenance of equipment configurations, technical support for all issues related to network systems, planning and development of new infrastructures, expansion of existing services, and security protect the network infrastructure and equipment at the data centers. Specialized duties include resolving routing, switching, and security incidents; and analyzing intrusion detection data. Other duties as assigned. The position requires occasional travel.

Salary and Benefits. Starting salary will be fixed commensurate with experience and qualifications within a range from JSP-9, Step 1, to JSP-13, Step 1, and currently yielding \$56,226 to \$85,816 per annum. The position is in the excepted service and does not have the tenure rights of the competitive Civil Service. This position offers federal government employment benefits, including participation in health and life insurance, retirement, and the Thrift Savings Plan. Salary is payable only by Electronic Funds Transfer (direct deposit).

How to Apply. Qualified persons may apply by forwarding a letter of interest (mentioning announcement 18-02) and résumé to: Maureen Scott Franco, Federal Public Defender, Western District of Texas, 7550 IH-10 West, Suite 200, San Antonio, Texas 78229. No electronically submitted applications will be considered. For applicants with disabilities, this organization provides reasonable accommodations, which are decided on a case by case basis. To request a reasonable accommodation for any part of the application or interview process, contact Personnel Administrator Victoria Longoria at (210) 472-6700. Position announced October 12, 2017, subject to the availability of funds; open until filled.

The Federal Public Defender is an equal-opportunity employer.